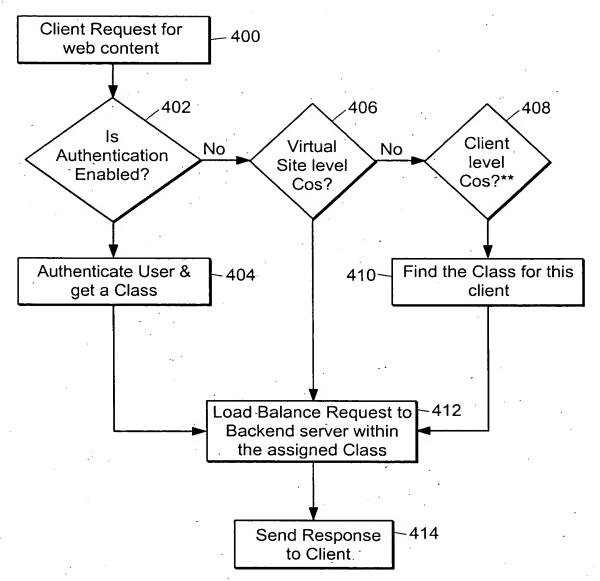


FIG. 3

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** Client Level Cos parameters are based on:

Request/Transaction	Domain of Origin
Service/protocol	Source IP
Authenticated User	Destination IP
URL	Application Requested
Destination Port	

FIG. 4

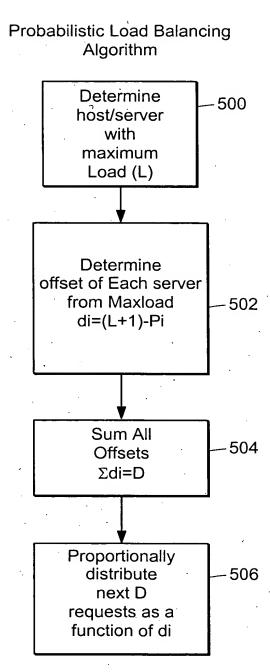


FIG. 5

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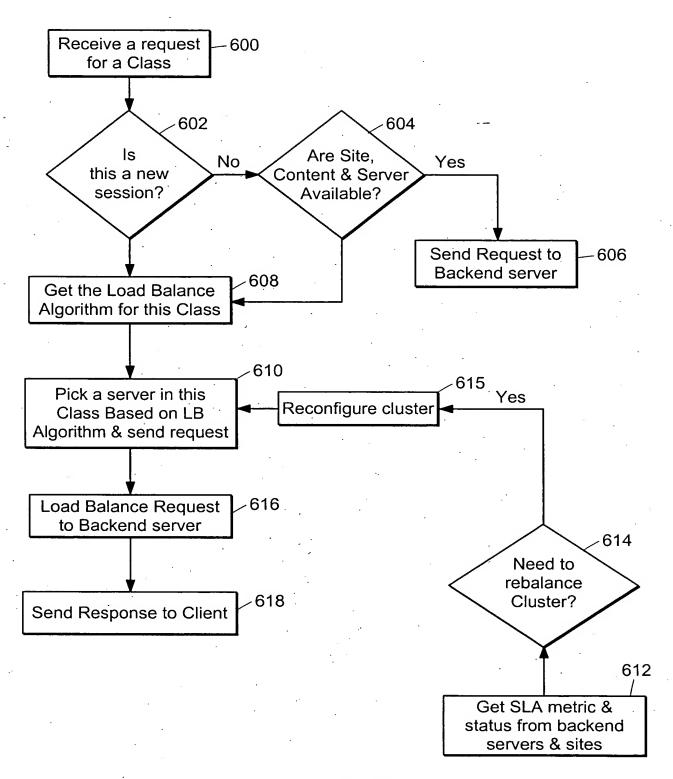
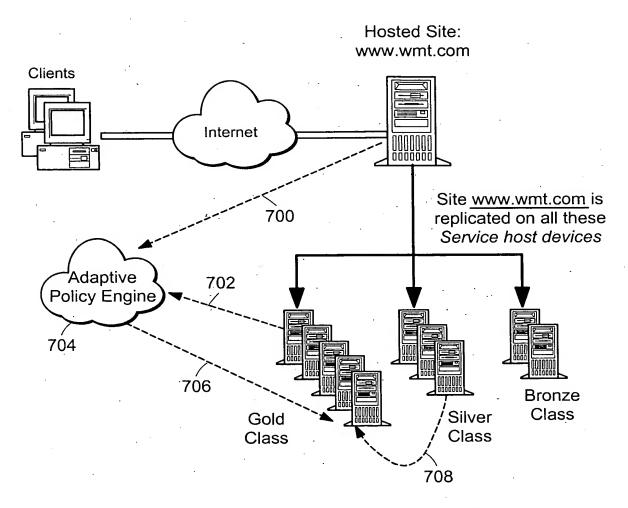


FIG. 6

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Monitoring information for the SLA metric flowing into the Adaptive Policy Engine

Command to backend to reconfigure the cluster

Action that balances the cluster

FIG. 7

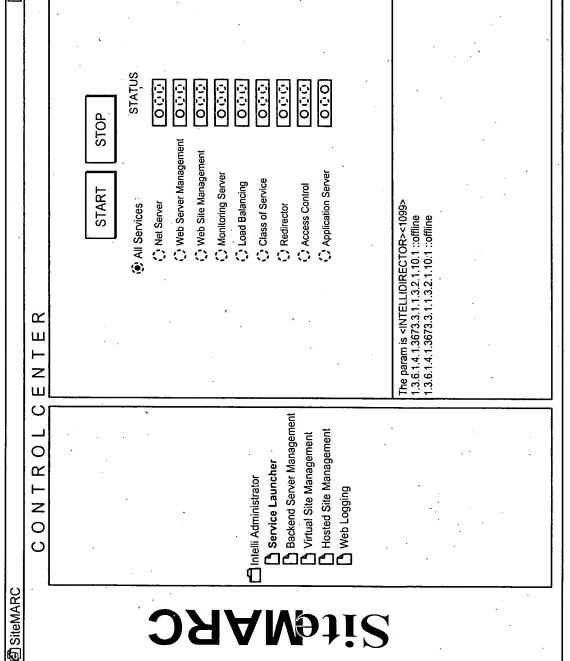
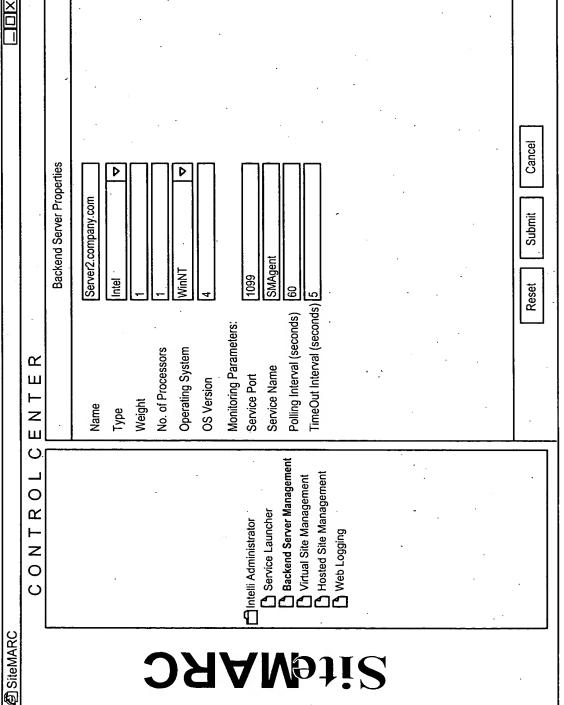


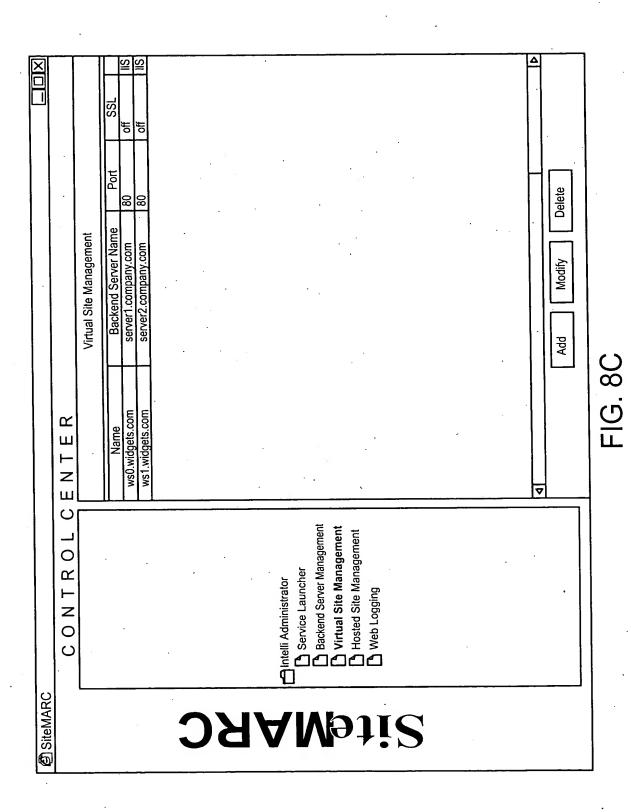
FIG. 8A

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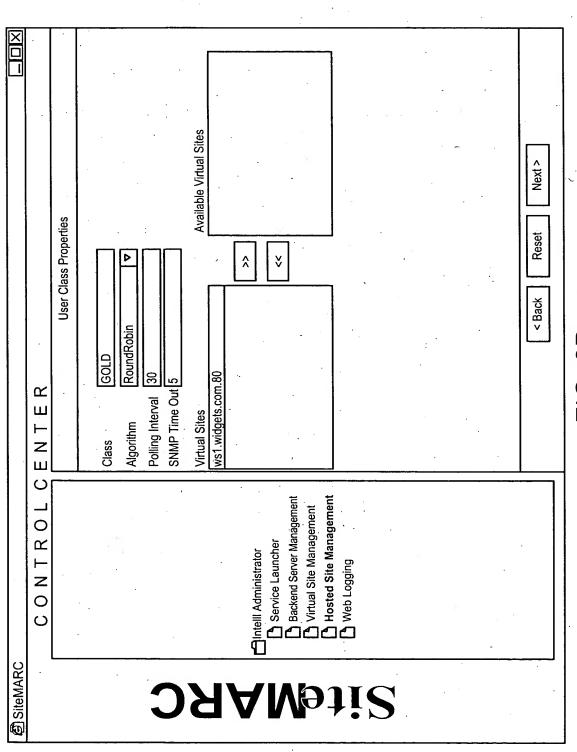


FIG. 8D

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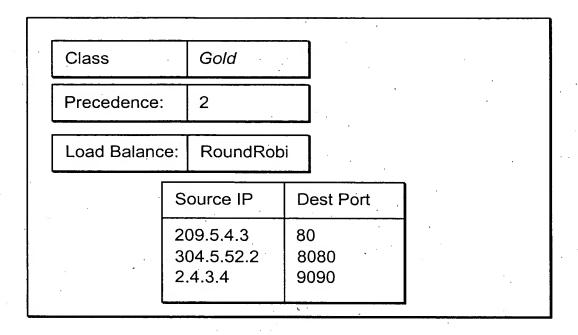


FIG. 8E

FIG. 8F

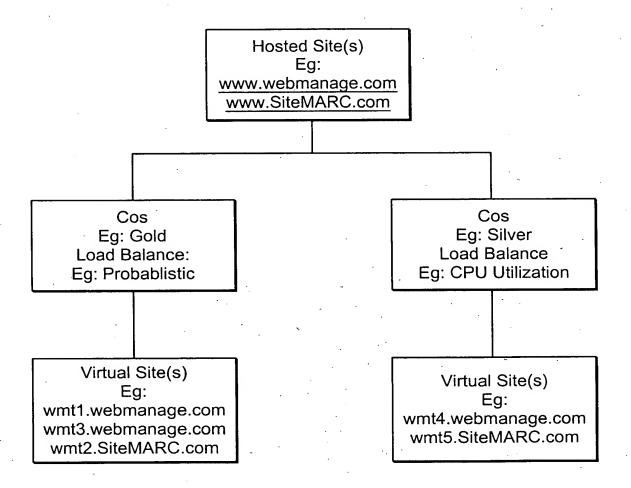


FIG. 9